



Here at Rock N Rollers you are signing up for a different type of support.

RnR group environment is not an average centre-based model. This is the initial inspiration and concept behind our support. We provide an environment where people with a disability can access true to life experiences with supports who are fun and like minded while strictly adhering to a professional and exceptional work ethic.

Our insurance has been custom created to allow for us to support outside of the box.

Our staff are hand selected with a personality type and level of empathy and belief that anything is possible. This is unwavering.

We design supports around what our participants want and need. If they want to attend a hard-core gig in an underground venue in Sydney that could run later than usual, our staff know that their hours may be extended. We cover the O/T without question. If they want to do the token Maccas stop on the way home from the gig, we can.

If your participant is after 1:1 support to get out in the community with someone who is like minded and feels like a friend, then we can provide that support staff. Whether their request is for a support who is quietly spoken, loud and vivacious, young, mature, Male, Female, Non-Binary, a Great cook, organised for house duties, Artistic, has Musical Talents, Sporty, PT, mechanical, Gardener, Avid Traveller, Spiritual, Religious.

If you have fitness goals or need to adhere to a recovery/physiotherapy designed programme we have qualified PT/Support staff to help you achieve them while having a great time doing it. We can transport you to your own gym or we have one at our HQ for you to use without membership fees.

If someone is needing assistance to learn living/life skills or needs help around the house, we have perfect supports waiting to meet them.

We have now assisted numerous Rock'N'Rollers to see their dreams of creating and running their own small business come to reality. From Recycling to The arts to public speaking and Podcasts, anything is possible.

If you join the Rock N Rollers team you will be signing up for a different support experience. You will not just be a number. Your management team have backgrounds with years of experience working for large companies with their accompanying model. This was not suited to Kylie's vision of how it could be. For 5 years she imagined something different and 3 years ago Rock N Rollers was launched. Since then we have inspired many other services to change the way they do things and what they now offer as their normal. This inspires us to keep thinking bigger and doing better, challenging others to do the same.

We pay our support staff above the SCHADS award to assure they are rewarded for exceptional support and to attract only the best and keep them with their participants, growing bonds and creating infinite possibilities.



We regularly check in with our participants to ensure that they are achieving their goals that we were asked to assist with, and also creating new ones to tick off. We go above and beyond always to ensure this happens. If this isn't happening and we together agree that we are not the right fit for the participant at this time, we will always assist to find someone who is and wish them well for their next journey.

We don't believe in competition; we believe there is room enough for everyone. If you have the same ideas and values then let's step forward together, alongside each other and create magic.

Rock N Rollers Non-Face to Face component added to Invoicing will be as follows:

- Non-Face to Face component added for **Mondaze Meal Prep** is \$12.41 per participant to cover costs to plan meals for each week, grocery shop, prepare and publish calendar, equipment, liaise with external providers, participant/family. This is based on 6 participants attending and is one hour support of $\$74.44/6 = \12.41 . This is to cover a staff member running Meal Prep to prepare for one hour plus each week to plan the meals, shop for ingredients and equipment and take away containers which RnR subsidise, plan steps per recipe and printing of learning logs for the week. Update shift notes for support team, arrive half an hour prior to weekly group to set up, and filling-in of reports after for half an hour. This is not an average centre-based programme as participants also attend at 1:1 ratio to feel part of a friendship support group.
- Non-Face to Face component added for **Monday Ladies Circle** is \$13.51 per participant. This is based on $\$67.56$ for one hour support/5 participants = $\$13.51$. This is to cover a staff member running Ladies Circle to prepare for one hour each week to plan the activity, shop for equipment which RnR subsidise, create calendar to be sent out, update shift notes for support team, Research locations, liaise with venues attended fortnightly, and outside specialty services introduced for added learning and activities during support which RnR subsidise. Staff member arrives half an hour prior to weekly group to set up and filling-in of reports after the Circle. This is not an average centre-based programme as participants also attend at 1:1 ratio to feel part of a friendship support group. Reflections from the day are referred to appropriate resources such as Support coordination/LAC/Family as to alerted concerns, further assistance required.
- Non-Face to Face component added for **Tuesdaze Social** is \$7.44 per participant. This is divided by 10 Participants attending. 1hr support $\$74.44/10 = \7.44 to cover costs to plan activity for each week, research, create and publish calendar, risk profiles, staffing to run and coordinate the night and liaise with venue participant/family. This is not an average centre-based programme as participants also attend at 1:1 ratio to feel part of a friendship support group. As we are attending licensed venues in the community after dark the risk assessments and service



delivery model greatly differs from participants attending a centre sitting and monitored with minimal risk.

- Non-Face to Face component added for **Pool Comp** monthly is \$7.44 per participant. This is divided by 10 Participants attending. 1hr support $\$74.44/10 = \7.44 to cover costs to plan activity for each week, research, create and publish calendar, risk profiles, staffing to run and coordinate the night and liaise with venue participant/family and other services attending the competition. This is not an average centre-based programme as participants also attend at 1:1 ratio to feel part of a friendship support group. As we are attending licensed venues in the community after dark the risk assessments and service delivery model greatly differs from participants attending a centre sitting and monitored with minimal risk.
- Non-Face to Face component added for **Fridaze Fitness with PT** is \$11.26 per participant. This is divided by 6 Participants attending. 1hr support $\$67.56/6 = \11.26 to cover costs for PT to plan sessions for each week, grocery shop for Healthy Lunch Prep section of support, equipment, Reports and assessments. Liaise with external providers, participant/family
- Non-Face to Face component added for **Weekday Evening Events** is 2hrs @ \$74.44 per participant divided by number attending to cover costs to plan activity, research, create and publish calendar, risk profiles, liaise with venue, booking agents and participant/family. This is not an average centre-based programme as participants also attend at 1:1 ratio to feel part of a friendship support group. As we are attending licensed venues in the community after dark the risk assessments and service delivery model greatly differs from participants attending a centre sitting and monitored with minimal risk.
- Non-Face to Face component added for **Saturday Events** is 2hrs @ \$95.07 per participant divided by number attending to cover costs to plan activity, research, create and publish calendar, risk profiles, liaise with venue, booking agents and participant/family. This is not an average centre-based programme as participants also attend at 1:1 ratio to feel part of a friendship support group. As we are attending licensed venues in the community after dark the risk assessments and service delivery model greatly differs from participants attending a centre sitting and monitored with minimal risk.
- Non-Face to Face component added for **Sunday Events** is 2hrs @ \$122.59 per participant divided by number attending to cover costs to plan activity, research, create and publish calendar, risk profiles, liaise with venue, booking agents and participant/family. This is not an average centre-based programme as participants also attend at 1:1 ratio to feel part of a friendship support group. As we are attending licensed venues in the community after dark the risk assessments and service delivery model greatly differs from participants attending a centre sitting and monitored with minimal risk.
- Non-Face to Face component added for **Sundaze Social** is \$20.43 per participant. This is divided by 6 Participants attending. 1hr support $\$122.59/6 = \40.43 to cover



costs to plan activity for each week, research, create and publish calendar, risk profiles, liaise with venue, booking agents and participant/family. This is not an average centre-based programme as participants also attend at 1:1 ratio to feel part of a friendship support group. As we are attending licensed venues in the community after dark the risk assessments and service delivery model greatly differs from participants attending a centre sitting and monitored with minimal risk.

- Activity Based Transport is charged per Km per support at maximum of \$1.00/km reduced to 0.15c/km according to Ratio and number of participants travelling together in one vehicle.
- Additional costs are involved in attending events.
- Tickets to events must be secured at time of release with 50% of ticket price paid within 2 weeks of confirming interest in attending. Payment plans are available if required.
- 12hrs additional support at weekday 1:1 rate is secured to bill as used throughout service for meetings/phone calls/changes/planning/reports/liasing and all Non face to face support not included in day-to-day support.
- One off Establishment fee as per NDIS guidelines will be charged at the beginning of initiating RnR service or if not previously charged then during this plan if stated in Schedule of support as above.
- Effort will always be undertaken to fill supports at required ratio. If Participants cancel with required notice and RnR are unable to fill the ratio previously booked, then participants will be billed at a lower ratio for the said support.